DAWN A. WILLIAMS, DEPUTY STATE TREASURER

## **MEMORANDUM**

TO: Members, Select Committee on Capital Financing & Investments

Members, Joint Appropriations Committee

FROM: Dawn Williams, Deputy State Treasurer

DATE: May 21, 2024

SUBJECT: Workflow Automation Report, May 2024

LSO Report ID 1481 (new information indicated in colored text)

Pursuant to 2022 Wyoming Session Laws, Chapter 51, Section 2, Section 004, Footnote 9, I provide the following information:

(i) The status of and any expenditure regarding project plan milestones and deliverables achieved or missed for accounting workflow automation.

For the last two years, the State Treasurer's Office (STO) has been aggressively pursuing modernization and upgrade of its investment accounting software. In December 2021 we contracted with Broadridge to begin the process. We aligned our transition to the new system to coincide with the beginning of the new fiscal year and biennium, July 1, 2022. The upgrade is occurring in three phases. In Phase 1 we established a new chart of accounts, manager and custodial data feeds and generally laid the groundwork for the new system. During Phase 2 we are fine-tuning data aggregation and reconciliation processes, creating the directives module and refining the distributions process. We anticipate the third phase to include upgrades and services that we become aware of during implementation of Phases 1 and 2 that will bring value to the overall success of the project. The project plan is attached as Appendix A.

The majority of our new reports are currently in production and being used by the accounting team. The manager reconciliation project is progressing as expected for the traditional managers. Alternative manager reconciliation has been outsourced to the Broadridge accounting team due to those managers' limited capability of creating a usable transaction and position file. We continue to perfect the reports, and manager reconciliation is progressing as expected.

Expenditures to date: \$877,224

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(ii) The status of and any expenditure regarding project plan milestones and deliverables achieved or missed for the order management system (OMS).

On February 1, 2022 the State Treasurer's Office entered into a contract with Bloomberg Finance to provide an order management system (OMS). An OMS is a software system that facilitates and manages the execution of trade orders. This system will interface with the accounting software. The OMS implementation project is complete.

Expenditures to date: \$468,405.86

(iii) The status of and any expenditure regarding project plan milestones and deliverables achieved or missed for contractual accounting assistance.

At the end of January 2022, the Office retained KPMG to assist with reconciling investment accounts and to provide observations and recommendations for improving our processes and procedures related to investment accounting. KPMG completed the requirements of that contract. We have retained KPMG through June 30, 2023 to assist us any other issues we encounter that will require additional support. Currently, there are no projects in process, we do not anticipate renewing the contract.

Expenditures to date: \$312,335.25

Cc: Treasurer Meier

**Investment Funds Committee** 

## **APPENDIX A**

## Broadridge/QED Workflow Initiative Status Report

Task Name	Start Date	End Date	Status	% Complete Notes
Remaining Deliverables from Phase 1				
Investment Earnings for Income and GNL (previously: T064)	Phase 1	7/31/2023	Completed	1 100%
Investment Earnings By Manager (previously: Colorful T064)	Phase 1	4/30/2023	Completed	
Investment Earnings by Pool, Type (previously: At A Glance)	Phase 1	7/31/2023	Completed	
Distributions Redirections and JV Interface				
Redirection of units resource gathering	10/03/2022	10/04/2022	Complete	100% Deployed to production
Create the Business Requirement Documents	10/05/2022	10/14/2022	Complete	100%
Client approval of Business Requirements Documents	11/09/2022	11/09/2022	Complete	100%
Development review of BRD	11/16/2022	11/17/2022	Complete	100%
Coding of Table and Runtime options.	11/17/2022	02/09/2023	Complete	100%
QA testing	12/29/2022	02/14/2023	Complete	100%
QA coding changes	01/12/2023	02/14/2023	Complete	100%
Deployment plan	02/15/2023	02/15/2023	Complete	100%
Deploy patch in UAT	02/16/2023	03/03/2023	Complete	
UAT testing	02/20/2023	03/31/2023	Complete	
Deploy patch in Production	04/14/2023	04/17/2023	Complete	100%
Daily Balancing, Undistributed Income Report/Process				
Resource gathering	11/01/2023	TBD	Future task	
Create Business Requirements Document	TBD	TBD	Future task	
Establish success criteria for QA and UAT testing	TBD	TBD	Future task	
Create test plan & test cases for QA & UAT testing	TBD	TBD	Future task	
Client approval of Business Requirements Document	TBD	TBD	Future task	
Development review of Business Requirements Document	TBD	TBD	Future task	
Coding QED Balancing	TBD	TBD	Future task	
QA testing	TBD	TBD	Future task	
QA coding changes	TBD	TBD	Future task	
Move report to UAT Environment	TBD	TBD	Future task	
UAT Testing in accordance with the test plan	TBD	TBD	Future task	
Approval of QED Balancing Report/Process Replacement	TBD TBD	TBD TBD	Future task	
Move report to Production Environment	עשו	IBU	Future task	
Investment Balance Sheet Report/Process Resource gathering	TBD	TBD	Future task	<u>                                     </u>
Create Business Requirements Document	TBD		Future task	
Establish success criteria for QA and UAT testing	TBD		Future task	
Create test plan & test cases for QA & UAT testing	TBD	TBD	Future task	4
Client approval of Business Requirements Document	TBD	TBD	Future task	
Development review of Business Requirements Document	TBD	TBD	Future task	
Table for controlled disbursement from Wells Fargo feed	TBD	TBD	Future task	
		TBD	Future task	
Procedure/script to upload Controlled Disbursement data	TBD	TBD TBD	Future task Future task	
Procedure/script to upload Controlled Disbursement data Coding Investment Balance Sheet	TBD TBD	TBD	Future task	
Procedure/script to upload Controlled Disbursement data Coding Investment Balance Sheet QA testing	TBD TBD TBD		Future task Future task	
Procedure/script to upload Controlled Disbursement data Coding Investment Balance Sheet	TBD TBD	TBD TBD TBD	Future task	
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Task Name	Start Date	End Date	Status	% Complete Notes
Establish success criteria for QA and UAT testing	TBD	TBD	Future task	
Create test plan & test cases for QA & UAT testing	TBD	TBD	Future task	
Client approval of Business Requirements Document	TBD	TBD	Future task	
Define Chart of accounts	TBD	TBD	Future task	
Establish/configure general ledger reference tables	TBD	TBD	Future task	
Custom config and modification of GL module	TBD	TBD	Future task	
Client complete Debit/Credit mapping of transaction types	TBD	TBD	Future task	
Convert client debit/credit to cross-mappings tables by fund	TBD	TBD	Future task	
Perform QA testing	TBD	TBD	Future task	
Training on the hard close and general ledger processes	TBD	TBD	Future task	
Move to UAT Environment	TBD	TBD	Future task	
Perform UAT Testing	TBD	TBD	Future task	
Approval of BIA General Ledger for Manager's Recon	TBD	TBD	Future task	
Data Aggregation Phase 2 (67 Managers)				
Manager Communications	Mon 9/12/22	Wed 12/14/22	Complete	100%
Draft LOA Provide to BR	Mon 9/12/22	Mon 9/12/22	Complete	100%
BR Recommendation to LOA	Mon 9/12/22	Thu 9/15/22	Complete	100%
Review and Consider BR Recommendations	Fri 9/16/22	Fri 9/16/22	Complete	
Readiness to send LOA	Mon 9/19/22	Fri 10/14/22	Complete	
Send LOA to Priority Managers	Wed 12/14/22	Wed 12/14/22	Complete	
WYSTO Tranche 1 Communication to Managers	Wed 12/14/22	Mon 12/19/22	Complete	
LOA Communication to Included Managers	Wed 12/14/22	Wed 12/14/22	Complete	
Confirm Receipt by BR of LOA Notifications	Thu 12/15/22	Thu 12/15/22	Complete	
Confirm Contact Name at Manager via Email	Fri 12/16/22	Fri 12/16/22	Complete	
Setup of Citrix Sharefile Directory	Mon 12/19/22	Mon 12/19/22	Complete	
WYSTO Tranche 2 Communication to Managers	Fri 1/27/23	Fri 1/27/23	Complete	
LOA Communication to Managers	Fri 1/27/23	Fri 1/27/23	Complete	
Confirm Receipt by BR of LOA Notifications	Fri 1/27/23	Fri 1/27/23	Complete	
Confirm Contact Name at Manager via Email	Fri 1/27/23	Fri 1/27/23	Complete	
Setup of Citrix Sharefile Directory	Fri 1/27/23	Fri 1/27/23	Complete	
WYSTO Tranche 3 Communication to Managers	Mon 1/30/23	Mon 1/30/23	Complete	
LOA Communication to Included Managers	Mon 1/30/23	Mon 1/30/23	Complete	
Confirm Receipt by BR of LOA Notifications	Mon 1/30/23	Mon 1/30/23	Complete	
Confirm Contact Name at Manager via Email	Mon 1/30/23	Mon 1/30/23	Complete	
Setup of Citrix Sharefile Directory	Mon 1/30/23	Mon 1/30/23	Complete	
WYSTO Tranche 4 Communication to Managers	Mon 2/20/23	Mon 2/20/23	Complete	
LOA Communication to Included Managers	Mon 2/20/23	Mon 2/20/23	Complete	
Confirm Receipt by BR of LOA Notifications	Mon 2/20/23	Mon 2/20/23	Complete	
Confirm Contact Name at Manager via Email	Mon 2/20/23	Mon 2/20/23	Complete	
Setup of Citrix Sharefile Directory	Mon 2/20/23	Mon 2/20/23	Complete	
WYSTO Tranche 5 Communication to Managers	Tue 2/21/23	Tue 2/21/23	Complete	100%
LOA Communication to Included Managers	Tue 2/21/23	Tue 2/21/23	Complete	100%
Confirm Receipt by BR of LOA Notifications	Tue 2/21/23	Tue 2/21/23	Complete	
Confirm Contact Name at Manager via Email	Tue 2/21/23	Tue 2/21/23	Complete	100%
Setup of Citrix Sharefile Directory	Tue 2/21/23	Tue 2/21/23	Complete	100%
WYSTO Tranche 6 Communication to Managers	Tue 4/25/23	Tue 4/25/23	Complete	100%
LOA Communication to Included Managers	Tue 4/25/23	Tue 4/25/23	Complete	
Confirm Receipt by BR of LOA Notifications	Tue 4/25/23	Tue 4/25/23	Complete	100%
Confirm Contact Name at Manager via Email	Tue 4/25/23	Tue 4/25/23	Complete	
Setup of Citrix Sharefile Directory	Tue 4/25/23	Tue 4/25/23	Complete	
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Application - Setup Referential		Thu 6/22/23	Complete	
Application - Setup Referential  Master Cross Reference	Thu 12/22/22 Thu 12/22/22	Thu 6/22/23 Thu 6/22/23	Complete Complete	100%
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Master Cross Reference Confirm Managers Confirm Accounts/funds	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23	Complete Complete Complete	100% 100% 100% 100%
Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23	Complete Complete Complete Complete	100% 100% 100% 100% 100%
Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM Confirm Custody Banks JPM	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Fri 12/23/22	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23	Complete Complete Complete Complete Complete	100% 100% 100% 100% 100% 100% 100%
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Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM Confirm Custody Banks JPM Confirm Brokers Managers Common Format - Phase 1	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Fri 12/23/22 Fri 12/23/22 Mon 10/3/22 Mon 1/30/23	Thu 6/22/23 NA NA	Complete Complete Complete Complete Complete	100%   100%
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Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM Confirm Custody Banks JPM Confirm Brokers Managers Common Format - Phase 1 Payden & Rygel Wellington	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Fri 12/23/22 Fri 12/23/22 Mon 10/3/22 Mon 1/30/23 Wed 2/22/23 Tue 2/21/23	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 AA NA NA NA	Complete Complete Complete Complete Complete	100%   100%
Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM Confirm Custody Banks JPM Confirm Brokers Managers Common Format - Phase 1 Payden & Rygel Wellington Northern Trust	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Fri 12/23/22 Fri 12/23/22 Mon 10/3/22 Mon 1/30/23 Wed 2/22/23 Tue 2/21/23 Tue 2/21/23	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 AA NA NA NA	Complete Complete Complete Complete Complete Complete Complete Complete	100%     100%     100%     100%     100%     100%     100%     100%     100%     33%     Manager under this heading are able to provide Broadridge with daily files in common format     94%   User Acceptance Testing     100%     100%     Production     82%
Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM Confirm Custody Banks JPM Confirm Brokers Managers Common Format - Phase 1 Payden & Rygel Wellington Northern Trust BlackRock (SmallCap)	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Fri 12/23/22 Fri 12/23/22 Mon 1/3/22 Mon 1/3/23 Wed 2/22/23 Tue 2/21/23 Mon 1/30/23	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 AN NA NA NA NA NA NA NA	Complete Complete Complete Complete Complete Complete	100%     100%     100%     100%     100%     100%     100%     100%     100%     35%     Manager under this heading are able to provide Broadridge with daily files in common format     94%   User Acceptance Testing     100%
Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM Confirm Custody Banks JPM Confirm Brokers Managers Common Format - Phase 1 Payden & Rygel Wellington Northern Trust BlackRock (SmallCap) Harding Loevner	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Fri 12/23/22 Fri 12/23/22 Mon 10/3/22 Mon 1/30/23 Wed 2/22/23 Tue 2/21/23 Tue 2/21/23 Tue 1/31/23	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 NA NA NA NA NA	Complete Complete Complete Complete Complete Complete Complete Complete	100% 100% 100% 100% 100% 100% 100% 100%
Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM Confirm Custody Banks JPM Confirm Brokers Managers Common Format - Phase 1 Payden & Rygel Wellington Northern Trust BlackRock (SmallCap) Harding Loevner PIMCO	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Fri 12/23/22 Mon 10/3/22 Mon 1/30/23 Wed 2/22/3 Tue 2/21/23 Tue 2/21/23 Mon 1/30/23 Wed 2/22/23 Mon 1/30/23 Wed 2/22/23 Mon 1/30/23 Wed 2/22/23 Mon 1/30/23	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 An NA	Complete Complete Complete Complete Complete Complete Complete Complete	100% 100% 100% 100% 100% 100% 100% 100%
Master Cross Reference Confirm Managers Confirm Accounts/funds Confirm Settlement Locations - JPM Confirm Custody Banks JPM Confirm Brokers Managers Common Format - Phase 1 Payden & Rygel Wellington Northern Trust BlackRock (SmallCap) Harding Loevner	Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Thu 12/22/22 Fri 12/23/22 Fri 12/23/22 Mon 10/3/22 Mon 1/30/23 Wed 2/22/23 Tue 2/21/23 Tue 2/21/23 Tue 1/31/23	Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 Thu 6/22/23 NA NA NA NA NA	Complete Complete Complete Complete Complete Complete Complete Complete	100% 100% 100% 100% 100% 100% 100% 100%

Task Name	Start Date	End Date	Status	% Complete Notes
Arrowstreet International	Mon 1/30/23	NA		93% User Acceptance Testing
Finisterre	Mon 1/30/23	NA		77%
Global Evolution	Wed 12/14/22	NA		96% User Acceptance Testing
Van Berkom	Thu 2/23/23	NA		82%
Common Format - Bloomberg 15 internal managers	Thu 10/20/22	NA		82% Vendor reviewing the security master file for complete records. If complete no additional fees will be required.
Simple Import	Thu 12/15/22	NA		Managers under this heading are candidates for importing files through a import which does not require development
Cohen & Steers	Mon 1/30/23	NA	Completed	100% Liquidated out of scope
Eaton Vance	Mon 1/30/23	NA		67%
Goldman Sachs	Thu 12/15/22	NA		93% User Acceptance Testing
Informatica	Tue 12/20/22	NA		Managers under this heading are candidates for development work to import data
Harvest	Tue 1/31/23	NA		87% User Acceptance Testing
Metlife	Tue 12/20/22	NA		87% User Acceptance Testing
Octagon - Confirm format	Tue 2/21/23	NA		45%
JPM Extended Cash	Wed 12/14/22	NA		43%
JPM MBS	Wed 12/14/22	NA		43%
Remainig Managers	Mon 10/3/22	NA		Private equity managers will be worked on at a later date once the preceding managers are in production
Accel-KKR	Mon 1/30/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Access Venture Partners	Mon 1/30/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Ares	Tue 4/18/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Atalaya	Wed 2/1/2023	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
BlackRock (PE)	Mon 01/30/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Cheyenne Capital	Mon 1/30/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Clarion Lion	Wed 2/1/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Dragoneer	Mon 1/30/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Grosvenor A	Tue 12/20/22	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Grosvenor B	Tue 12/20/22	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Grosvenor C	Tue 12/20/22	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Grosvenor D	Tue 12/20/22	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Grosvenor E	Tue 12/20/22	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
GTCR	Mon 1/30/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Hamilton Lane Nowood	Mon 1/30/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
KKR	Tue 1/31/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
M&G	Tue 1/31/23	NA	Completed	100% Fund to be liquidated by calendar year-end.
Macquarie	Tue 1/31/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Morgan Stanley	Tue 2/21/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Nautic	Tue 2/21/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Neuberger	Mon 10/3/22	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Northwood	Tue 2/21/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Realterm	Wed 2/22/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
SC Capital	Wed 2/22/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Stepstone	Wed 2/22/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
TA Realty	Wed 2/22/23	NA	Completed	100% Liquidated out of scope
UBS	Wed 2/22/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Valor	Wed 2/1/23	NA	Completed	100% Out of Scope managers will be manually process by the vendors accounting team
Veritas	Wed 2/22/23	NA	Completed	
West River	Fri 2/24/23	NA	Completed	